Joey Cardenas

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Education

Florida State University- GPA: 3.96
Bachelor of Science in Information Technology

Tallahassee, FL
Expected: May 2017

Leadership & Relevant Experience

Florida State University Helpdesk | Part-Time: Student Organization
Senior Technical Support Engineer for the College of Communication and Information   May'14 – Present
- Oversee, and train 8 undergraduate and graduate technicians.
- Lead projects to build and distribute computer images to over 150 lab computers.
- First to learn, implement, and support emerging technologies for student use at our college library.
- Create instructional videos and technical documentation for 2800 student, professors, and faculty of the college.

S.T.A.R.S. Alliance | Civic Engagement: Student Organization
President: Students in Technology, Academia, Research, and Service   March'15 – May'15
- Develop and teach K-12 students lessons on: HTML/CSS, Photoshop, iMovie, and 3D modeling.
- Taught to over 30 Girls Scouts in coding camps using Code.org and Hackety Hack.
- Present at conferences on topics such as: Leadership Development and Community Engagement.
- Visited over 20 high schools across the state to talk to students in classrooms about computing fields.
- Advocate representation of women and minorities in the technology field in the classroom and community.

Nielsen | Internship: Project Management
Technology Leadership Program Intern   May'16 –Aug'16
- Orchestrated 24 million dollar 4 year turnover plan over previous 30 million dollar turnover plan.
- Developed replacement model of outdated meter to an upcoming meter in secondary markets.
- Created typographical view and data exchange diagram between two-collection software's.

Codeducation | Software Development: Student Organization
Vice-President/Founding Member   Jul'15 – Present
- Create and collaborate on project-based lessons.
- Teach weekly coding lessons comprising of 20 students per lesson.
- Coordinated and partnered with local full stack development business to teach lessons to student body

Children's Campaign | Internship/Part-Time: Non-Profit Organization
System Administrator   March'15 – April'16
- Created custom image to over 20 computers Windows 8.1 to 10
- Managed and supported users/file server/printer on network domain.
- Recruited, Interviewed, and Trained new members of technology team.
- Implemented an employee time clock tracking system for entire organization.
- Reduction of Phishing attempts with Integrated Email Protocols: SPF, DKIM, DMARC
- Trained and onboarded new employees on the technologies provided by the organization.

Knowledge & Background

- **Enterprise**: Active Directory, User and Group Policy Management, SharePoint, Google for Work, Apple Remote Desktop, Deploy Studio, Faronics DeepFreeze and Insight.
- **Software\Systems**: Tableau, Github, Deploy Studio, MySQL Workbench, Wordpress
- **Design\Media Software**: Adobe Illustrator, Photoshop, Lightroom, After Effects, Premiere, 123 Design
- **Languages**: Java, PHP, Python, HTML/CSS, MySQL, Bash, Git
- **Operating Systems**: Unix, Windows, and Mac OSX
- **Emerging Technologies:** Oculus Rift, 3D Printing, Raspberry Pi
- **Educational Programs:** Hackety Hack, Code.org, Google CS First, Made with Code
- **Technical Processes:** Technical Writing and Documentation, Technical Personnel Training, Technology Strategies